# **Terms & Conditions**

## 1. Acceptance of the Terms and Conditions

By accessing and using the Community Energy Advisors, LLC (CEA) website located at https://ceateam.com, the Viridi, LLC (Viridi) website located at https://viridi.eco, or the Chamber Energy Program website located at https://chamberenergyprogram.com ("the Websites"), you accept and agree to be bound by these Terms and Conditions ("Terms"). If you do not agree to these Terms, please do not use the Websites.

#### 2. Changes to the Terms and Conditions

CEA or Viridi may modify these Terms at any time, and such modification will be effective immediately upon posting on the Websites. Your continued use of the Websites following the posting of any changes to the Terms indicates your acceptance of those changes.

#### 3. Privacy Policy

Please refer to our Privacy Policy, available at https://ceateam.com/wp-content/uploads/2025/02/Privacy-Policy\_250211.pdf, for information on how we collect, use, and disclose your personal information.

#### 4. SMS Terms of Service

By opting into SMS from a web form or other medium, you are agreeing to receive SMS messages from CEA and Viridi. This includes SMS messages for utility bill review results, renewal reminders, contract change notices, and other conversational messages from our team. Message frequency varies. Message and data rates may apply. See privacy policy at https://ceateam.com/wp-content/uploads/2025/02/Privacy-Policy\_250211.pdf. Message HELP for help. Reply STOP to any message to opt-out.

## 5. Accessibility and ADA Compliance

CEA and Viridi are committed to ensuring the Websites are accessible to people with disabilities. We are continuously working on improving and updating the Website to make it as accessible as possible and compliant with the Americans with Disabilities Act (ADA). Despite our ongoing efforts, there may be some content, features, or functionalities that are not fully accessible. If you encounter any difficulty accessing or using the Website, please contact us, and we will make reasonable efforts to address the issue promptly.

#### 6. Disclaimer

All information provided on the Websites is for general informational purposes only and should not be construed as a substitute for professional consulting. CEA and Viridi disclaim all liability for actions taken or not taken based on any content on this site.

## 7. Limitation of Liability

CEA and Viridi will not be liable for any direct, indirect, incidental, consequential, or punitive damages resulting from your access to or use of, or inability to access or use, the Websites, or from any actions we take or fail to take as a result of email messages you send us.

## 8. Governing Law and Jurisdiction

These Terms are governed by the laws of the state of Ohio, in which CEA and Viridi are located.

#### 9. Contact Information

For any questions about these Terms, please contact us at <a href="mailto:info@ceateam.com">info@ceateam.com</a> or <a href="info@viridi.eco">info@viridi.eco</a>.